



## **Oakland County Outcomes Committee Meeting Minutes**

April 8, 2024

**Attendees:** Ashley Cuniberti, Audrey White, Brittany Coronado, Kevin Bogg, Sian Washington, Holly Gauthier, Bonnie Haney, David Permaloff, Gisele Poole, Erinn Johnson, Genny Bull, Matt McCormick, Kimberly Diggan

### **Analysis Presentation by Brittany Coronado**

- Brittany reviewed Gap Analysis survey results regarding Coordinated Entry, Resources, Landlords, and Employment:
  - Coordinated Entry scored Neutral in communication, timely response, adequate referrals, understanding no guarantee, comprehensive assessment, and diversion.
  - Resource accessibility scored high in food & medical coverage and low in transportation & childcare.
    - Top 3 additional resources needed are: transportation, increased income, mental health.
  - Landlord willingness, understanding, and rate reduction scored neutral.
  - Employment scored in agreement in adequate tools, understanding their role (case managers rated neutral in these categories). Case load scored neutral, and equivalent pay scored low across the board.
    - The highest concern for employee retention is inadequate wage compensation, which is also the top reason for departure.
  - Landlords/housing was ranked the top need to be addressed first.
- Group discussed the survey results and provided feedback.
- Next recommended step is to invite a wider group to the table to answer the survey questions; share the survey link at agency staff meetings for staff to answer the questions anonymously.

### **Next Outcomes Meeting:**

- May 13, 2024