PSH Centralized Registry & SPDAT

ALLIANCE for HOUSING

"AN UPDATE ON COORDINATING COUNTY WIDE HOMELESS SERVICES"

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Objectives of this Session

1. You gain knowledge of the current Alliance PSH partnership.

2. You understand what the SPDAT is!

3. You're able to tell someone the impact the centralized registry has on our community

4. You know what the Moving on Program is!

PSH Partnership

- Begin in October 2013
- Three goals
  - Create "no wrong door"
  - Serve those most in need
  - Serve clients with the most appropriate services
- 5 PSH Providers involved
- Found we're all different!
  - Intake procedures different
  - Program eligibility requirements different

Permanent Supportive Housing	Community Housing Network	Hope Network	Lighthouse	Training and Treatment Innovations	South Oakland Shelter
Current Number of Beds/Units of PSH	301 Bed, comprised of single and family units, through LAP and S+C programs/funding sources	10 Single Individuals 3 Family Units	10 Beds, mix of families and singles	100 units, comprised of single and family units, through HLA and S+C programs	47 units, comprised of single and family units
Eligibility Requirements	• Literally Homeless • Dx of SPMI or DD • Some programs/slots are specifically for chronic Grants dedicated to serve 100% CH require that applicant have SA history.	• Homeless or At Risk of Homelessness • Dx of MI or Co-occurring Disorder Documentation of homelessness completed and verified	• Chronic Homeless • Dx of SPMI, DD or Physical Disability	• Literally Homeless • DX of SPMI Some slots are designated specifically for Chronic	• Chronic Homeless • Dx of Disability • Preference to veterans
Waitlist or Other Mechanism when Program is Full?	Program maintains a Register which is a pool of potential program participants that have been preliminarily screened and may qualify when an opening is available.	Yes, when program at capacity the Housing Coordinator keeps data sheets (housing inquiry log) of individuals who have inquired and when slot is available.	Due to limited slots, the program tries not to keep a waitlist unless there is an anticipation of current program participants transitioning from the program.	Due to limited slots, the program does not keep a waitlist.	Waitlist is capped to 50 potential program participant.
If yes, what is process to apply?	CHN's HRC screens all callers/contacts, as needed, for this program along with other programs. Those that potentially qualify are added to the Register.	Contact the housing coordinator (Courtney Moore) by phone 248-978-3898 or in person.	N/A	N/A	Contact SOS and ask for housing assistance at 248-809-3773 or visit in person.
Location	Scattered Site	Program is Tied to Organizations' Housing	Scattered Site	Scattered Site	Scattered Site

PSH Partnership; We're different so….

- How do we achieve the goals of the partnership?

- How do we create no wrong door?
  - Create a centralized registry!!!!

How do we serve those most in need?

  - Use an assessment tool!!!!

How do we serve clients with the most appropriate services?

  - Use an assessment tool!!!!

Centralized Registry vs. Our current system

Current System

- Clients contact one agency to apply for one program
- Providers make individual decisions on who qualifies for programs

Centralized Registry

- Clients contact one agency to apply for all programs (they qualify for)
- Community decision based on clients with most need
- Sharing of information by all providers in central location

So how do we do this?

- How do we deal with technical problems; HIPAA, etc?
- How do we ensure providers are still able to fill programs effectively?
- How do we ensure we serve those most in need?

SPDAT!!!!

So what is the SPDAT?

- The Service Prioritization Decision Assistance Tool (SPDAT)
- Uses 15 dimensions to determine acuity
- **Tool links client to most appropriate services**
- Evidence-based
- VI & Full assessment

| **10 or greater** Recommended for PSH | → | **5-9** Recommended for RRH | → | **4 or under** Not recommended for Housing and Support Assessment |

SPDAT

- SPDAT a MSHDA mandate for ESG partners beginning Oct. 2014
- Those with the highest VIs will eventually get a full SPDAT score
- SPDAT given at certain intervals:

| 30 days | 60 days | 90 days | 180 days | 270 days | 365 days | Rehoused/Life Changing Exp. |

Moving up Vouchers

- MSHDA Pilot program for Oakland County
- 50 slots for this area
- Designed for consumers who no longer need services to continue receiving subsidy assistance
- Voluntary for those participating in PSH programs
- Currently developing referral procedures
  - Will involve use of an assessment tool & meeting of the PSH registry committee

Community Planning

- How do we begin to use SPDAT as a common language and tool?

- How do we make sure everyone understands the tool?

- How do we make sure people are appropriately using the SPDAT?

- How do we continue to develop systems that coordinate services and serve the most in need?